Harmonizing Comfort, Cutting-Edge Design and Efficiency Strategies

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January 18, 2012

HYATT thrive

Fostering vibrant healthy communities around the world.

HYATT

Who We Are

- Globally Operate Distinct Brands of

- Manage, Own and Franchise Properties
- 430+ Hotels in 45 Countries
  - 110+ Full-Service International Locations
  - 125+ Full-Service North America* Locations
  - 185+ Select-Service North America* Locations
- 85,000+ Associates

* U.S., Canada and Caribbean

Our Corporate Office

Our Corporate Office

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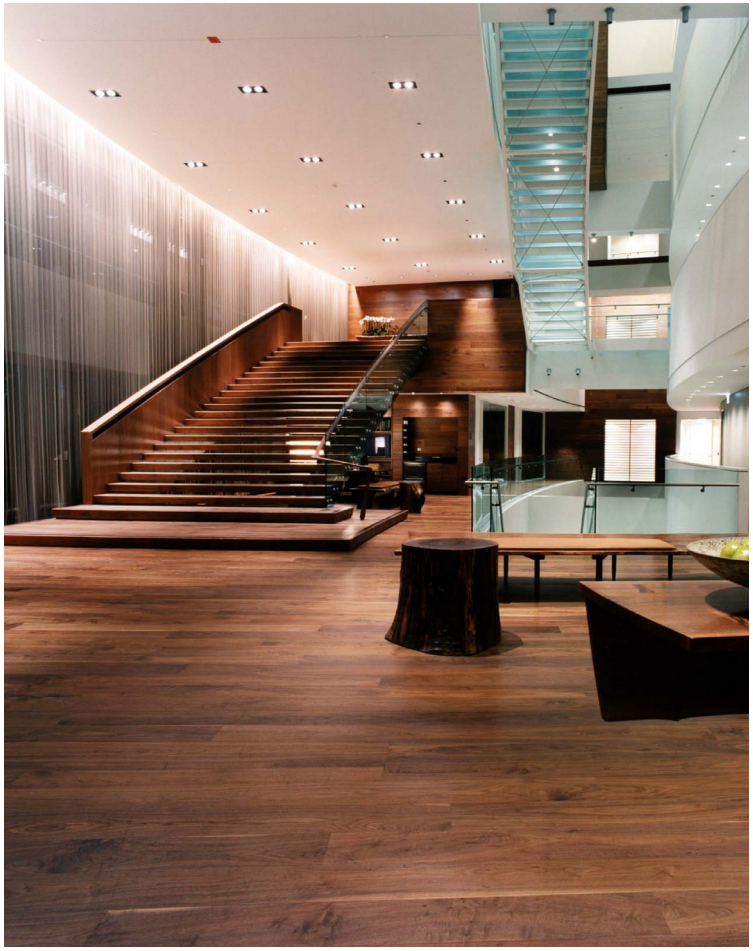
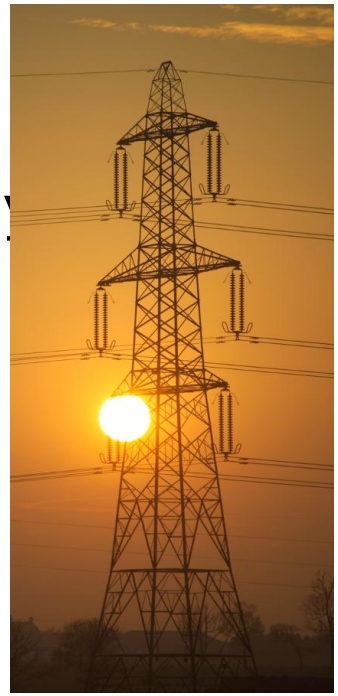


The Numbers

- In 2009, Hyatt's Managed Full-Service Hotels consumed >**3,000 Gigawatt-Hours** of Energy*

- In 2009, Hyatt's Managed Full-Service Hotels consumed approximately **6 Billion Gallons** of Water.



* Electricity, Gas, Oil, Steam, etc. as reported to Hyatt EcoTrack by Individual Hotels.

Our Challenges

- Represent and Serve many different Cultures and Languages
- Decentralized Operations
- Environmental & Social Issues vary widely across Communities
- Patchwork of Regulations
- Differing Expectations of what a “Luxury Hotel” Should Be

Our Strengths

- Highly Engaged Associates
- Strong Culture of Environmental & Social Responsibility
- Commitment to Goals and Metrics

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Corporate Responsibility at Hyatt

Our Vision

At Hyatt, we are committed to doing our part to **enable thriving communities** – places where we are proud to work, our neighbors want to live, and our guests want to visit. We do this by contributing to the prosperity, health and advancement of the many communities around the world that we call home.

Core Thrive Pillars

Education & Personal Advancement	Health & wellness	Environmental Sustainability	Economic Development & Investment
Enable access to education and opportunities that allow our associates and neighbors to reach their fullest potential	Promote the health and wellness of our colleagues, guests and our and community neighbors	Care for our environment with the same commitment with which we care for our guests and colleagues	Stimulate economic development through commerce, employment and investment in our local communities

Foundational Activities and Initiatives

Volunteerism
Corporate Signature Programs
Policy
Corporate Giving and Partnerships
Advocacy
Disaster Relief
Hotel Giving

Global Initiatives

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- **2015 Goals**: Since 2006, Hyatt has measured the environmental performance of our managed, full-service hotels, and set aggressive goals for 2015 to reduce to reduce energy and water use, greenhouse gas emissions and waste sent to landfills.
- **Green Teams**: Hyatt empowers nearly 300 Green Teams around the world to be positive catalysts for change in our hotels and communities. As Hyatt's local “Green Ambassadors”, these teams of associates implement diverse environmental initiatives that, when woven together, create a tapestry of global action and impact.
- **Hyatt Earth Training** and **My Green Touches:** Hyatt strives to create a culture of environmental awareness and responsibility among our associates. With these two programs, our associates learn innovative ways to incorporate sustainable actions into their every day jobs.
- **Green Key Eco-Ratings:** Nearly 100 Hyatt hotels have earned Green Key ratings and 5 hotels have won the prestigious 5-Key status.
- **Meet and Be Green:** A program that encourages greener meeting in Hyatt’s North America hotels.
- **Responsible Purchasing:** Hyatt is committed to identifying and purchasing more sustainable products and materials for our hotels.
- **Sustainable Design Criteria:** Hyatt has developed criteria to guide the development of our new and renovated properties around the world.

Our Environmental Commitment

- Elevate Environmental Consciousness among our Colleagues, Business Partners and Guests
- Conserve Energy and Water, and Reduce our Greenhouse Gas Emissions
- Minimize Waste by Recycling, Reducing Consumption, and Reusing Resources
- Implement Responsible Purchasing Practices
- Incorporate Sustainable Design Elements into the Development, Construction and Operation of our Properties

Our 2015 Corporate Goals

- Reduce Energy Consumption and Greenhouse Gas Emissions by 25% per Square Foot from 2006 levels by 2015*
- Reduce Water Consumption by more than 20%

  per Guest Night from 2006 levels by 2015*
- Reduce Waste Material sent to Landfills by 25% from 2010 levels by 2015*

* Managed Full-Service Hotels Only

Hyatt EcoTrack

- Third-Party Tracking and Analysis.
- Monthly Reporting, Analysis and Comparison of Energy and Water Use, Waste Generation, Recycling Volume, and Greenhouse Gas Emissions.*
  - “Per Guest Night” and “Per Square Foot” used as Measurement Metrics
  - Hotels Compared by Location, Brand and Size
  - Historical Data used to Forecast Future Trends

* Managed Full-Service Hotels Only

Hyatt EcoTrack Sample Report

ENERGY AND WATER - CURRENT MONTH VS. PREVIOUS YEAR / MONTH

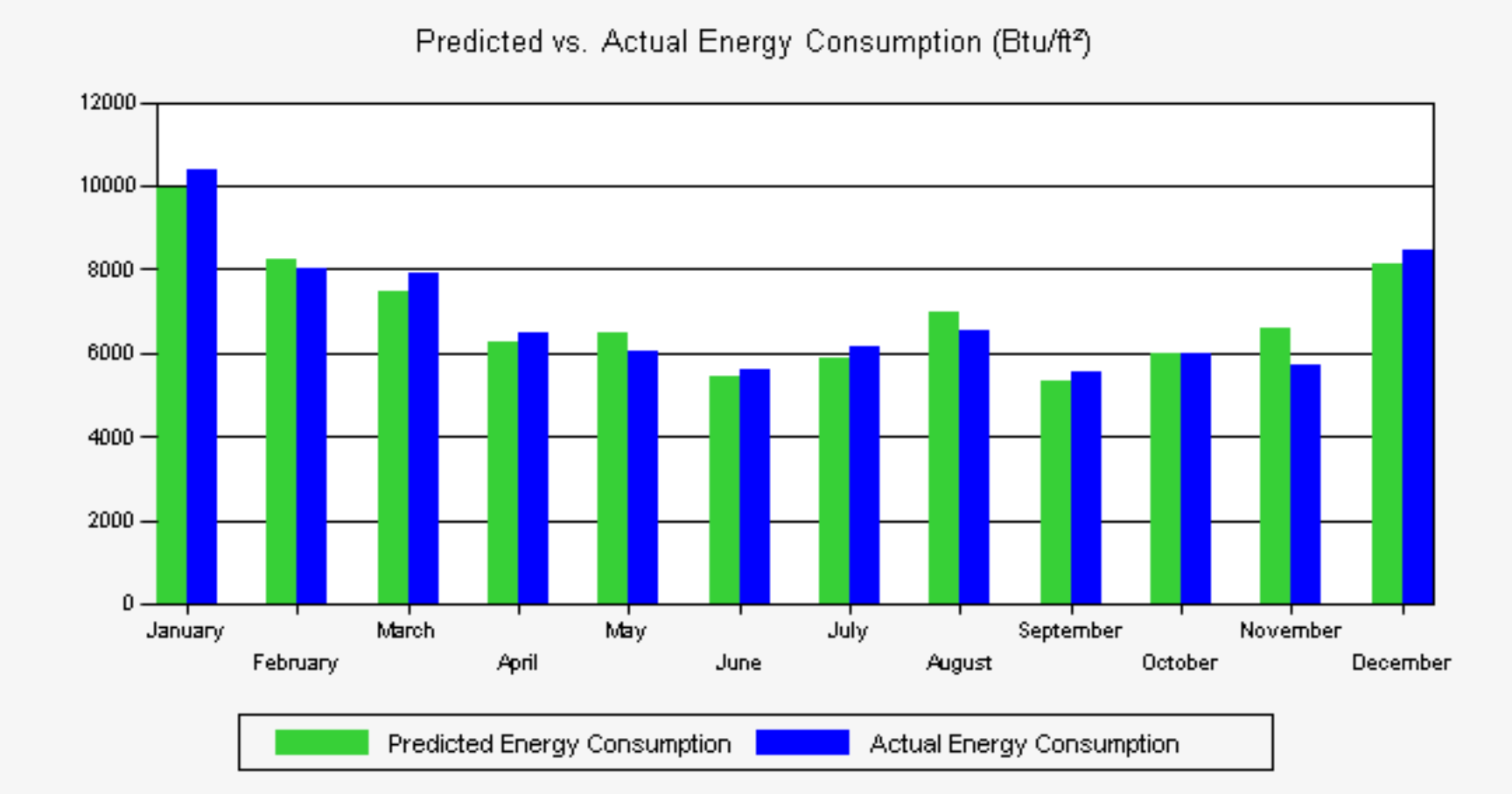
Description	May 2010	May 2009	% Variance		2010 Per Square Foot	2009 Per Square Foot	% Variance		2010 Per Guest Night	2009 Per Guest Night	% Variance	
Square Feet	776,000	776,000	0.%									
Guest Nights	31,010	28,199	10.%	↑								
Food Covers	64,092	38,152	68.%	↑								
Cool Deg Days	166	169	-1.8%	↓								
Heat Deg Days	210	171	22.7%	↑								
Energy (MMBtu)	7,181.69	6,898.73	4.1%	↑			4.1%	↑			-5.3%	↓
Water (Gal)	4,545,720	4,504,861	0.9%	↑			0.9%	↑			-8.2%	↓
Energy Cost			-5.8%	↓			-5.8%	↓			-14.3%	↓
Water Cost			3.4%	↑			3.4%	↑			-6.%	↓

Note: Per Square Foot and Per Guest Night values in Btu

ENERGY AND WATER CONSUMPTION AND COST - YEAR TO DATE PER SQUARE FOOT AND GUEST NIGHT

Month	# Guests	Energy Cost	Btu/ft²	$/ft²	Btu/Guest	$/Guest	Water Cost	Gal/ft²	$/ft²	Gal/Guest	$/Guest
Jan											
Feb											
Mar											
Apr											
May											
Jun											
Jul											
Aug											
Sep											
Oct											
Nov											
Dec											
Y-T-D											
2009											

Hyatt EcoTrack Sample Graph



Green Teams

- Volunteers at Hotels and Offices that Increase Environmental Awareness of Staff.
- Receive Corporate Support for Global Efforts.
- Participate in Local Initiatives, and set Property-Specific Goals.

GREEN KEY
Eco-Rating Program

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- Currently Available to North America* Properties
- Expanding Globally in Near Future
- Comprehensive Environmental Self-Assessment
- “Spot Check” Follow-up Inspections Validate Rating
- Awarded 1 – 5 (Best) ***Green Keys***
- Operational Areas / Sustainable Practices Reviewed include:
  Housekeeping, Food & Beverage, Meeting Facilities, Energy and Water Conservation, Waste Management, Indoor Air Quality, Community Outreach, Land Use, Building Infrastructure, Environmental Management

  * U.S., Canada and Caribbean

Hyatt Sustainable Design Criteria

- Document provided to each Property Developer*
- Based on LEED, Green Globe, BREEAM, and other Globally-Recognized Building Rating Standards
- Provides Hyatt's "Minimum Standard" and "Recommended" Criteria for Development
  - Addresses: Site Selection, Construction, Material Use & Reuse, Daylighting & Views, Controllability of Systems, Energy Reduction, Waste Management, Water Reduction, Wastewater Reduction and Commissioning
  - In general, conforms with requirements to achieve LEED 2009 for New Construction "Certified" performance

* Managed Full-Service Hotels Only

Sustainability and Our Guests

- Provide Technology that is Helpful, not Confusing
  - “Room Control Unit” (RCU) that integrates Lighting, Operation of Curtains and HVAC Operation.
  - Engraved, Illuminated Bedside Controls for Lighting
  - Dimmer Circuitry for Reading and Accent Lighting
  - Low-Power Televisions
- Install Lighting that is both Efficient and Flattering
  - CFL’s have their place, but not at the Vanity Mirror
  - Work with Manufacturer’s and Lighting Designers to optimize Fixture Selection and Placement.
  - Intention to use more LED’s as the technology matures.

Sustainability and Our Guests

- Provide Guests full Comfort and Control when in their room . . .
  - Door Lock “Event” and Passive Infrared (PIR) Sensor used to determine Occupied / Unoccupied condition.
    - Acts as Power, Lighting and HVAC Enabler
  - Digital Thermostat, with selectable Fan Speed and Temperature, controls individual Fan Coil Unit in room.
- But *WE* control Energy when they are not.
  - Online Guestroom Thermostat and RCU connected into Property Management System (PMS).

What Else?

- Occupancy Sensors to control lights in infrequently occupied Back-of-House Areas.
- Variable Kitchen Exhaust Systems. (*Especially* on Banquet Kitchen Exhaust System)
- CO_2 Sensors / Controls for Outside Air Systems.
- Variable Frequency Drives for Large Motors.
- “Enthalpy Wheels” on Bathroom Exhaust / Outside Air Systems.

What Else?

- Re-use of Condensate generated by the Air-Conditioning system as Make-Up water for
the Cooling Towers.
- Use of Cooling Tower “blow-down” water (when chemical free) for Irrigation purposes.
- Recycling of Laundry “Last Rinse” water for “First Wash” use.
- ASHRAE “Level II” Energy Audits of Existing Hotels.

Initiatives in Action

HYATT REGENCY SCOTTSDALE®
RESORT AND SPA AT GAINEY RANCH

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HYATT REGENCY COOLUM™

HYATT thrive

PARK HYATT GOA™

RESORT AND SPA

PARK HYATT MALDIVES™

HADAHAA

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HYATT AT OLIVE 8 SEATTLE

U.S. GREEN BUILDING COUNCIL LEED SILVER USGBC

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HYATT
AT OLIVE 8
SEATTLE

U.S. GREEN BUILDING COUNCIL
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HYATT REGENCY DÜSSELDORF™

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GRAND HYATT DUBAI ™

HYATT thrive

PARK HYATT ABU DHABI™

HOTEL AND VILLAS

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Thank You!
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